

- (vii) "Executive Engineer" means Divisional in charge of PHED division.
- (viii) "Sub-Division Officer" means Sub-Divisional Officer in charge of PHED Sub-Division.
- (ix) "Water Supply" means potable/whole some water supplied to the consumers within the water quality standard and specification of the manual on Central Public Health and Environmental Engineering Organization, (CPHEEO), Government of India.
- (x) "Consumer" means any person, individual, public Institution, Local Body, Company, or Corporation, Government Department and all those who consume water through public water works, of the PHED, Nagaland.

Part : 1 SUPPLY TO CONSUMER: Application for supply of water to the consumers shall be made in the form prescribed by the department. The application form along with the Memorandum Of Undertaking (MOU- printed on a Non-Judicial Affidavit of Rs.20/-) format shall be supplied by the department on a written request, by an intending water consumer, duly accompanied with a sum of Rs.20/ (Rupees twenty) only, addressed to the Executive Engineer concerned for supply of water, provided that this rule shall not apply to the consumers who have got water pipe connection to their premises on the date these rules come into force. The signing of the MOU is subject to feasibility and may be drawn up only after approval of the detailed estimated cost of the water supply pipe line.

1. The applicant shall complete the application and submit the same, along with Application fee of Rs.100/- (Rupees one hundred) only, to the concerned office. In the application, the consumer shall declare the purpose viz. (i) Domestic (ii) Commercial (iii) Industrial (iv) Temporary etc. for which the supply of water made by the department will be utilized. Besides the purposes indicated in the application, the water may be used for extinguishing fire. Period of water supply connection desired should not be for less than three years.
2. (a) Where consumer is not the owner of the premises, it shall be the duty of the consumer to obtain consent of the

owner, which should be in written, for fixing of water supply pipe lines, and in stallations for water etc., within the premises, and the said consent should be attached along with the application.

- (b) If the intended water supply pipeline is to cross land of an other person, consent of the landowner(s), in written, shall be obtained by applicant and shall also be attached with the application.
 - (c) The consent of the house owner, for drinking water supply connection, shall imply to also stand as guarantor in the event of any liability.
3. On receipt of the completed application, the department shall prepare a Feasibility Report or otherwise, for the Water Supply Connection to the Applicant.
- (a) If it is not normally feasible to give water supply connection to the applicant, the same shall be communicated to the applicant in written, which may also include other alternatives of feasibility. If the applicant agrees to the alternative feasibilities, the same may be communicated to the department in written and after which the department shall take follow up action as at para 2 of this Rule. If however the applicant does not agree to alternatives, no connection shall be given, till normally feasible.
 - (b) If it is normally feasible, or if the applicant agrees to alternatives as at (a), of this Rule, the department shall prepare a detailed estimate, showing the items and cost of all work of water supply connection to the applicant's premises. The detailed estimate shall be approved by the competent authority of the department.
 - (c) On approval of the detailed estimate, by the competent authority, and before execution of the work for the water supply, a signed MOU shall be obtained from the consumer, which shall also be countersigned by the concerned Executive Engineer. The signed Agreement shall be retained by the department. The amount in the approved detailed estimate which includes cost of pipes, pipe fittings, water meters, labour charges, other accessories and with the required departmental charges, should be remitted/deposited by the applicant before the field works are initiated.

- (d) On commissioning of the water supply connection; a specific Consumer Number shall be allotted to this consumer and formal Registration shall be made, against which all correspondence, billing, etc on the water supply, is to be made. All such Consumer numbers shall have the abbreviated name of the division, as a prefix - for example, KMA Urban/, for Kohima Urban Division so as to facilitate speedy identification of consumers of different divisions.
4. Pipe lines from Water Distribution Tank to the consumers premises shall not be less than fifteen millimeters in diameter and other larger diameter requirement shall be determined with modified **Hazen - William** formula as prescribed in Water Supply manual by Central Public Health and Environmental Engineering Organisation (CPHEEO).
 5. Department reserves the right to limit the maximum quantity of water that may be required by any consumer.
 6. (a) Non metered connection is not allowed in an urban water supply system which has been officially declared as metered.
(b) For those existing consumers which are non-metered; water meters shall be supplied by the department and fitted within a meter house; constructed by the department. The total cost of meters and the installation charge, shall be borne by the consumer.
 7. The water meter shall be supplied and installed by the department for which the consumer shall pay the cost of the meter at the time of installation. The consumer shall be responsible for safety of the water supply system from the house of the consumer to the meter house. The cost of any damage of the pipe line from the meter house to the consumer point shall be borne by the consumer. The key for the meter house will be kept by the department.
 8. No connection or extension to other premises from the consumer's line shall be allowed.
 9. The department cannot ensure supply of water above ground floor of the premises. Any such arrangement necessary for supply of water above ground floor shall be the consumer's own responsibility at his own cost but with the written permission of the department in all circumstances.

10. The department reserves the right to fix the tapping point where from connection to the consumer's premises is to be taken and the decision of the department shall be binding on the consumers. The cost of any rectification of damages to supply pipe line arising out of any dispute about point of supply shall be borne by the consumer at the cost assessed by the department.
11. A supply of water for domestic purpose shall not be deemed to include supply for:
 - (a) Animal or for washing vehicles when such animal or vehicles are kept for sale or hire.
 - (b) any trade manufacture or business.
 - (c) fountains, swimming baths or for any ornamental or mechanical purposes.
 - (e) watering roads and paths.
 - (f) Construction purposes.
12. A minimum of 15 (fifteen) new consumers, clustered within a colony, are required to qualify for construction of a new Meter house. Where there is no such viability, an intending consumer shall bear the cost of water supply connection from an existing meter house, irrespective of the distance. This undertaking by the intending consumer shall be made in written at the time of application.
13. If a consumer intends to install water reservoir, of 2000 liters capacity unit, it shall be specified in the application, subject to availability and following restrictions:
 - (a) Not more than two units for Domestic consumer
 - (b) Not more than three units for commercial consumer
 - (c) Not more than four units for industrial consumer

PART-II CHARGES OF WATER SUPPLY AND MODES OF PAYMENT.

14. Payment for water taxes shall be made by the consumer for the amount as indicated in the bill.
15. (a) (i). Charges for Metered water supply shall be livable at the rates notified and subject to revision by Government from time to time.

PART - V. TEMPORARY CONNECTION CHARGES :

- 20 (1) Temporary water connection shall be allowed for special occasions such as marriages, exhibitions etc for a limited period, subject to a maximum of 30 (thirty) days only. Application for temporary connection may be submitted in written, with the required application fee of Rs.150/-.
- (2) Temporary Connection shall be given, only if the applicant agrees to bear the cost of the materials, labour charges, etc, as per the following terms:
- (a). Detailed estimated cost, in full, for the work shall be worked out and 50% of this estimated cost shall be paid in advance by the applicant. No refund of this amount shall be made; but the amount will meet the cost of damages of materials; due to cutting, bending, wastage, damages during fitting, dismantling etc.
- (b) It is compulsory to disconnect the water supply and to dismantle the system after the specified number of days. The demolished materials shall be retained by the department, and no claims what soever by the consumer, is admissible.
- (3) Temporary water supply shall be metered.
- (4) The meter rent shall be charged as from permanent consumers, i.e. in terms of full month irrespective of the number of days (even if less than full month).
- (5) Water shall be released only after payment of Security Deposit as per Existing Rates, vide Rule 21 (b) at part VI, in addition to 50% of estimated total cost of materials. Water charges as per meter shall paid, by way of adjustment from the Security Deposit after which the balance amount (if any) shall be refunded to the consumer, at the time of removing the temporary connection. If how ever any fee is beyond the Security Deposit; the same shall be paid in addition to adjustment from the Security Deposit. The fees for Temporary Connection shall be as under:
- | | |
|---------------------------|---------------------------|
| (i) Application fee | - Rs.150/- |
| (ii) Between 1 - 5 days | - Rs.60/- per 1000 litres |
| (iii) Between 6 - 30 days | - Rs.50/- per 1000 litres |
| (iv) Meter Rent | - Rs.30/- per month. |
- (v) If the quantity of water consumed is a fraction of a thousand liters, the quantity consumed shall be taken as a whole thousand and the nearest higher quantity shall be taken for assessment of the bill of water tariff.